

General Appointments			
Appointment type	Length of time	Description for Appointment	MBS
Standard Consultation	up to 20 mins	<ul style="list-style-type: none"> For one health concern only e.g., sore throat/UTI/prescription/results. Not recommended for patients with complex communication needs or complex medical concerns. 	23
Long Consultation	20 - 40 mins	<ul style="list-style-type: none"> To discuss more than one health concern. Best option for patients who have communication issues or complex medical concerns. 	36
Prolonged Consultation	>40 mins	<ul style="list-style-type: none"> For very complex issues or very complex communication needs - recommend discussing with GP if this is needed before booking. 	44
Home Visit – Routine Hours	Brief up to 6mins Standard 6 - 20 mins Long >20 mins Prolonged >40 mins	<ul style="list-style-type: none"> As per above descriptions, though performed at the person's home, noting additional claim amount to be divided by the number of patients seen. 	4 24 37 47
Telehealth phone-call	up to 20 mins only	<p>Up to GPs discretion, for issues such as:</p> <ul style="list-style-type: none"> Paperwork e.g, signing of care plans/assessments - support worker can speak to the GP to explain what needs reviewing signing & can fax/email the forms to the GP to sign & they can fax/email back once signed. Repeat prescriptions - GP can assess via phone if ongoing need/appropriate to prescribe. E-script can be sent to the patient or faxed to chemist. Communicate results of investigations Prior to annual health assessment or GP management plan review appointments - check whether GP requires anything to be actioned prior to the appointment. 	Short <6 mins 91890 Long >6 mins 91891
Annual Health Assessment			
Appointment type	Length of time	Description for Appointment	MBS
Annual Health Assessment	Brief 30 mins Standard 45mins Long 45-60mins Prolonged >60mins	<ul style="list-style-type: none"> Annual appointment where all the health issues are reviewed, and a plan for the year is developed. Recommend splitting into multiple appointments as needed (according to the complexity of health issues and need for communication/reasonable adjustments). GP can bill on the final consult for the total time spent over multiple appointments. Should be done with the patient's usual GP. Face to face only It would be best to discuss beforehand how the GP would like you to book this in. Some GP practices may use their practice nurse to do some of the assessment. 	701 703 705 707
Health Management Plans			
Appointment type	Length of time	Description for Appointment	MBS
GP Management Plan	Generally, >20mins	<ul style="list-style-type: none"> At the GP's discretion whether appropriate for the patient The GP will review the patient's health needs and goals for the year and develops a plan with the patient to achieve these goals. This aligns with a Health Action Plan often used by Disability Providers. Annual appointment and should be conducted by the patient's usual GP. Can be face to face or video. 	721
Team Care Arrangement		<ul style="list-style-type: none"> At the GP's discretion where appropriate for the patient and usually in conjunction with the GP Management plan. Document will summarise the GP Management plan and is used as a referral to relevant allied health professionals. 	723
GP Management Plan & Team Care Arrangement Review	Generally, >20mins	<ul style="list-style-type: none"> Every 3-6 months (depending on complexity) Review whether patient's goals are met or in progress and address any issues. Recommend booking regularly and in advance to ensure health promotion & prevention is not missed. Can be Face to Face or by video. 	732

Practice Nurse Appointment		<ul style="list-style-type: none"> • Can be offered once a patient has a GP Management Plan/Team Care Arrangement. Discuss with GP if appropriate. • Allows up to 5 visits with the practice nurse per year. • Could be used for blood pressure/weight checks, health education etc. 	10997
Other Appointment Types			
Appointment type	Length of time	Description for Appointment	MBS
Mental Health Care Plan	>20 mins	<ul style="list-style-type: none"> • Plan initiated by the GP for a patient to access 10 psychology sessions with a Medicare rebate. • Initial plan gives 6 sessions. A review is then done to access the next 4 sessions. • Can be face to face or by video. 	Dependent on GP
Mental Health Care Plan Review	>20 mins	<ul style="list-style-type: none"> • As above, this review is to see how the patient's mental health is going and to provide a referral for further psychology sessions. • Cannot be done until 3 months after the last plan/ review. • Can be face to face, video, or telephone call. 	As above
Case discussion - Case Conference		<ul style="list-style-type: none"> • For patients with complex health needs, allows the GP to discuss care with other health professionals. • 3 health professionals need to be involved (can include SIL provider) • Requires patient consent & should be done by the patient's usual GP. • GP can organise this or it can be organised another health professional with the GP participating. 	735

Role of Disability Support Team	<ul style="list-style-type: none"> • Understand the importance of knowing the person and their specific support needs. • Prepare the person for their Annual Health Assessment by supporting them to understand what the assessment is for and discussing what supports they may need throughout the process. • Inform the GP practice about the person's support needs and if reasonable adjustments are necessary for appointments. • Update the patient's health plan following the Annual Health Assessment and ensure the disability support team understands the goals and actions agreed on by the GP and the person. • Monitor the person's health, record, and report any changes to the team, the person's family/guardian and to their GP. • Know what to do in a medical emergency and seek medical help without delay.
Role of GP and GP Practice	<ul style="list-style-type: none"> • Understand the preventable causes of death of people living in care and take necessary action to prevent these issues. • Know the person, understand their disability and the specific health conditions related to that disability, their healthcare needs, and specific supports needs. • Make any reasonable adjustments necessary to facilitate medical appointments and interventions. • Conduct Annual Health Assessments - diagnose, prescribe, and coordinate treatment for health issues, provide guidance about medical conditions and preventative health interventions. • Refer to specialists as needed and ensure clarity around who is responsible for making appointments and following-up actions. • Understand the role of the person's support team in healthcare planning.
How to work together with your GP to support the person with a disability	<ul style="list-style-type: none"> • Develop a shared understanding of the person's health and support needs. • Appreciate each other's knowledge and skills, and the shared responsibility for optimising the person's health and well-being. • Support the person to participate as fully as possible during their appointment. • Seek to understand the challenges people with disability experience in the health system and work together to improve health outcomes. • Developing good relationships with all those involved with the persons health.