

Indirect Therapy Supports

Indirect time (also known as non face-to-face) is any work that a therapist completes for a client outside of their direct appointments. This work is an important part of our therapy services, to ensure that we are providing holistic, quality services that support our clients to achieve their goals, as well as to meet medico-legal guidelines. Fees for indirect work are outlined in our service agreements.

Examples of indirect work may include:

Type	Description
Collaboration with Clients	<ul style="list-style-type: none"> ▪ Discussing or reviewing current goals and progress, planning therapy services together, and providing clinical recommendations. ▪ This may be by phone, email, or video meeting.
Report & Letter Writing	<ul style="list-style-type: none"> ▪ Any reports or letters required, including assessment reports, therapy progress reports, and correspondence with medical teams.
Creating & Reviewing of Safety Plans	<ul style="list-style-type: none"> ▪ Any safety plans to support a client's health and safety, including mealtime management plans, manual handling and transfer plans, behaviours support plans and reports required by professional bodies as part of our duty of care.
Planning Interventions	<ul style="list-style-type: none"> ▪ Time spent scoring and interpreting assessment results and researching and developing a therapy plan to meet individual goals.
Resource Development	<ul style="list-style-type: none"> ▪ The creation of specific resources to support therapy, including therapy activities, visual schedules, home practice programs, and programming of communication devices.
Equipment and Assistive Technology Prescription	<ul style="list-style-type: none"> ▪ Research into specific pieces of equipment to best meet a client's needs. ▪ Liaison with equipment suppliers to coordinate the trials of different pieces of equipment, and to seek further information and quotes as required. ▪ The completion of letters of support or Assistive Technology Requests for the NDIS, to obtain funding for recommended the assistive technology. ▪ Creation of equipment information guides to ensure that all equipment is used safely and meets the intended purpose. ▪ Liaison with equipment suppliers to support repair and modification requests as needed.
NDIS Service Review Reports	<ul style="list-style-type: none"> ▪ Service Review Reports for review and planning meetings with the NDIS. ▪ This document is a mandatory requirement of the NDIS.
Multidisciplinary Collaboration	<ul style="list-style-type: none"> ▪ A client's therapy team working together to deliver services, including case meetings share important information and develop a plan of services that best support a client's needs.
Collaboration With Other Service Providers	<ul style="list-style-type: none"> ▪ Working together with all the key people in a client's life to ensure therapy and supports are implemented in across all environments, including providing updates and recommendations by phone, email, or video meeting. ▪ Key providers we collaborate with include other therapy providers, medical teams, schools, support workers, day program and accommodation services, Coordinators of Support, and the NDIS directly.