













## B - Client Support Services Position Profile

<b>Role risk rating</b>	Medium/ Moderate	Client Support Service positions are required to have medium physical fitness/ability, as in some disciplines the work involved may require some physical exertion and effort to successfully carry out 40% of the tasks within the role
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<b>Examples of physical requirements of the role</b> (But not limited to)		Medium Physical activity 40.0% per shift	Standing, squatting, pushing, and pulling >10kg, walking, reaching, lifting, kneeling, bending, gripping, lunging, sitting, neck flexion, supporting limbs, and using equipment	Client equipment modification, casting, setting up / exercise training assessments / areas for assessment / providing hands on therapy / review for babies, infant and adults
		Low Physical activity 60% per shift	Standing, wrist flexion, pushing & pulling <5kg, sustained seated posture and lifting to 2kg,	Conducting observations, training workers on plans, developing programs, writing plans and case notes, driving, may conduct home, hospital, and school visits
		Vision 100% per shift	Vision is a physical requirement of the Client Support Service position role (Glasses, contact lenses are acceptable)	Reading medication and health charts, writing progress notes, driving,
		Hearing 100% per shift	Hearing is a physical requirement of the Client Support Service position role (Hearing aids are acceptable)	Communicating with clients, listening to changes in client health, participating in team meetings and Training.

<b>Examples of Psychosocial elements of the role</b> (But not limited to)		Occasional 0-33% per shift	Managing confronting client and family situations and resolving client conflict.
		Frequent 34-66% per shift	Work requiring high level concentration in a variety of environments, resolution of complex problems. Working with client's behaviour of concern frequently (not all clients have constant behaviours of concern) Working with other service providers and vendors
		Constant 67-100% per shift	Communication with clients (various diagnoses and disabilities) and their families, efficient time management, develop cooperative working relationships with others, working with clients with constant behaviour of concern (not all clients have constant behaviours of concern)

<b>Examples of role requirements</b>		First Aid & CPR	May require 3 Yearly First Aid Certification
		Driver's licence (Or eligible and willing to obtain)	Current full NSW driver's licence (includes green P plate licence holders) (Learner license holders must be eligible and willing to obtain their red P1 licence within 6 months and Green P2 when eligible) (International or interstate driver's license holders must be eligible and willing to obtain their NSW Licence within 3 months)
		Office hours	7.6 hours per day Monday – Friday
		Worker screening	Candidates will be required to undergo NDIS Worker screening check, Working with Children check, Police check. Candidates/workers may be required to undergo assessment of their fitness at any time where there is concern in relation to their ability to complete the inherent requirements of the role.

<b>Reasonable adjustment</b>		If you have an injury, ill health or a Disability, Cerebral Palsy Alliance is committed to making reasonable adjustments to the role where possible. Please discuss this with a Talent Acquisition Representative
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