



A - Client Direct Service Provision Position Profile

Role risk rating	High / Heavy	Client Direct Service positions are required to have optimal physical fitness/ability, as the work involved requires physical exertion and effort to successfully carry out over 71% of the tasks within the role
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Examples of physical requirements of the role (But not limited to)		High / Medium Physical activity 71% per shift	Standing, squatting, pushing, and pulling >10kg, walking, reaching, lifting, kneeling, bending, gripping, lunging, sitting, neck flexion, supporting limbs, and using equipment (i.e.: hoists).	Client transfers in /out of bed, commode, client transportation, loading / unloading wheelchairs into vans & showering clients, accompanying clients on outings and domestic cleaning.
		Low Physical activity 29% per shift	Standing, wrist flexion, pushing & pulling <5kg, sustained seated posture and lifting to 2kg.	Mealtime assistance, tube feeding, light domestic tasks washing up, laundry, administering medications, cooking, grooming and administration tasks.
		Vision 100% per shift	Vision is a physical requirement of the Client Direct Service Provision position role (Glasses, contact lenses are acceptable)	Reading medication and health charts, writing progress notes, participating in online training.
		Hearing 100% per shift	Hearing is a physical requirement of the Client Direct Service Provision position role (Hearing aids are acceptable)	Communicating with clients, listening to changes in client health, participating in team meetings and Training.

Examples of Psychosocial elements of the role (But not limited to)		Occasional 0-33% per shift	Managing distressing client situations and resolving client conflict.	
		Frequent 34-66% per shift	Work requiring high level concentration in a variety of environments, resolution of complex problems. Working with client's behaviour of concern frequently (not all clients have constant behaviours of concern)	
		Constant 67-100% per shift	Communication with clients (various diagnoses and disabilities) and their families, efficient time management, develop cooperative working relationships with others, working with clients with constant behaviour of concern (not all clients have constant behaviours of concern)	

Examples of role requirements		First Aid & CPR	3 Yearly First Aid Certification and Annual CPR Certification	
		Driver's licence (Or eligible and willing to obtain)	Current full NSW driver's licence (includes green P plate licence holders) (Learner license holders must be eligible and willing to obtain their red P1 licence within 6 months and Green P2 when eligible) (International or interstate driver's license holders must be eligible and willing to obtain their NSW Licence within 3 months)	
		Shift work	Variety of day afternoon and overnight shifts may be required	
		Worker screening	Candidates will be required to undergo NDIS Worker screening check, Working with Children check, police check, and undergo a Health Assessment. Workers may be required to undergo assessment of their fitness at any time where there is concern in relation to their ability to complete the inherent requirements of the role.	

Reasonable adjustment		If you have an injury, ill health or a Disability, Cerebral Palsy Alliance is committed to making reasonable adjustments to the role where possible. Please discuss this with a Talent Acquisition representative.
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